

# Mac Systems Consultants, LLC

Empowering the Individual  
Through Cutting Edge Technology



(800) 878-8063 • PO Box 1691 • Manchester, MO 63011

## RATE SCHEDULE

**RATES** - Our basic rates are contingent on the type of support provided & billed by 1/4 hour increments, with 1/2 hour minimum. Travel time is not incurred for local on-site work of more than 3 hours duration. Travel time is billed for service calls of less than 3 hours duration, as well as for non-local service calls. Fuel surcharge for non-local support.<sup>o</sup> All cancellations must be submitted by phone, no later than four hours prior to the onset of the scheduled session. Phone consultation is also available as needed at the basic rate. Rate schedule is as follows:

### TRAINING

PERSONALIZED MAC™ BASIC SOFTWARE TRAINING	\$80/HOUR
INTERMEDIATE MAC™ SOFTWARE TRAINING	\$80/HOUR
ADVANCED MAC™ SOFTWARE TRAINING	\$90/HOUR
GROUP SOFTWARE TRAINING (PER INDIVIDUAL)	\$80/HOUR

### TECH SUPPORT

NEEDS ANALYSIS	\$80/HOUR
SYSTEMS SETUP & CONFIGURATION	\$80/HOUR
SOFTWARE CONFLICT RESOLUTION	\$80/HOUR
HARD DRIVE OPTIMIZATION & BACKUP	\$80/HOUR
DATA SECURITY & VIRUS CONTROL	\$80/HOUR
DATA RECOVERY	\$80/HOUR
INTERNAL COMPONENT REPLACEMENT & UPGRADE	\$80/HOUR
CLIENT DATA ANALYSIS & CLEANUP	\$80/HOUR
GENERAL CONSULTING & PRODUCT RESEARCH	\$80/HOUR
MACOS™ X / CLASSIC v9.x / UNIX SUPPORT	\$80/HOUR
WEB SERVICES CONFIGURATION & SUPPORT	\$80/HOUR
DOS & WINDOWS 95/98/2000/ME/NT SUPPORT*	\$80/HOUR
LOCAL AREA NETWORK / WI-FI / BLUETOOTH	\$80/HOUR
WIDE AREA NETWORK / VPN / CORPORATE INTRANET	\$100/HOUR
DIGITAL PREPRESS SUPPORT	\$100/HOUR
PRIORITY SERVICE (UNDER 24 HOUR RESPONSE)*	\$100/HOUR

\*Subject to limited availability - call for details.   <sup>o</sup> Environmental Sustainability Fuel Surcharge \$30  
Rate schedule is subject to change without notice. Updates faxed upon request. Current as of May 2008.