

Mac Systems Consultants, LLC

**Empowering the Individual
Through Cutting Edge Technology**



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Environmental Sustainability Policy

Mac Systems Consultants, LLC is dedicated to jointly working with our valued clients towards achieving environmental sustainability. A crucial element in reaching this goal is to minimize our carbon footprint to the greatest degree possible. As you are undoubtedly aware, our function as an onsite tech support firm has direct implications regarding these issues.

The fossil fuel based mode of transportation which brings our consultants to your site results in carbon dioxide emissions. The scientific consensus is that carbon dioxide directly contributes to global climate change. It is our goal as an environmentally responsible firm to minimize this impact to the greatest degree possible.

We have established various protocols which have a direct positive impact when implemented, by minimizing the use of fossil fuels, as follows:

- **minimize transportation mileage**
 - we attempt to establish a route incorporating multiple clients if feasible
 - in the event of multiple onsite sessions with the same client:
 - we attempt to extend the duration of each individual session as feasible
 - this typically results in a net reduction in the overall number of sessions
 - a longer session duration can eliminate the need for a followup session
 - our consultants are available 14 hours per day & 7 days per week
- **minimize transportation time**
 - our firm proactively promotes the concept of flex-time & flex-scheduling
 - we reduce unnecessary vehicle idling by scheduling to avoid all rush hour traffic
 - we do not limit our tech support availability to simply weekdays 8AM-5PM
- **minimize fuel consumption rate**
 - our consultants eliminate the use of vehicular air conditioning en-route
 - our consultants do not exceed 60MPH en-route, in order to conserve fuel
- **minimize the number of client support locations**
 - in the event that multiple client site locations exist, we recommend:
 - client's consolidation of multiple defective cpu's to sole location if feasible
 - the "consolidation" location chosen is at the closest proximity to our area
- **minimize the need for onsite support**
 - phone support is utilized whenever feasible as either alternative or adjunct
 - our consultants typically combine troubleshooting & training in onsite sessions
 - our goal is to enable our clients to gain greater technological independence

- **minimize the disposal of obsolete computer hardware in landfills**
 - **our firm works with local non-profits to promote computer reuse**
 - **select pre-approved computer hardware is eligible for this service**
 - **our firm provides appraisal & transport as a gratis service to our clients**
 - **the computer hardware donation results in a tax write-off for the client**
 - **our firm provides secure fee-based data destruction as an added service**
 - **our firm recommends recycling for non-reusable obsolete computer hardware**
 - **results in energy savings offsets for raw materials production process**
 - **results in the recovery of petroleum-based plastics & oil conservation**
 - **our firm can recommend local recyclers that specialize in e-waste**
 - **ensures compliance with government mandated disposal requirements**

These comprise the environmental sustainability protocols which we have established to date. We cannot however accomplish these objectives without your direct assistance. We are therefore requesting your cooperation in both scheduling & location flexibility, in order to enable us to jointly accomplish these goals.

It is additionally our experience that fossil fuel costs have spiked significantly, having essentially doubled in the last couple of years. The scientific consensus is that we have already reached or exceeded “peak oil”, and costs will continue to rise incrementally as the years progress. We have thus regrettably been forced to add a \$30 fuel surcharge per session, for all onsite sessions outside of our local area.

We encourage our clients to carefully consider the previously articulated strategies, determining which approaches might be applicable to your specific environment. Many of these measures will also result in fiscal savings to the firm & potential fee reductions to the client. We challenge you to jointly work together with us, in reducing both fiscal costs & damage to the environment.

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