

MacSystems Consultants, LLC

**Empowering the Individual
Through Cutting Edge Technology**

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CORPORATE SOLUTIONS

Is your company considering outsourcing additional Macintosh™ technical support, to augment your internal support staff? Are you tired of dealing with a bewildering array of vendors, each with conflicting claims regarding the efficacy of their products vs. the competition? Does it ever seem like you're on permanent hold with your Apple authorized dealer when a problem arises? You need help now! Where can you turn?

MAC SYSTEMS CONSULTANTS specializes exclusively in Macintosh™ related systems configuration, support, & consulting services. We will provide unbiased recommendations on the myriad of products in the marketplace & offer a broad range of expertise to support your company's information systems needs. Following is a broad range of services which we can implement to enhance your company's Macintosh™ support efforts:

SYSTEMS CONFIGURATION SUPPORT - Hardware setup & system software & utilities configuration on new systems. Troubleshooting & resolution of improperly configured software. System software upgrade installations.

APPLICATION SOFTWARE INSTALLATION - Requisite application software installation & configuration on individual systems. Centralized LAN-based software distribution options for large sites.

TROUBLESHOOTING & DATA RECOVERY - Generalized troubleshooting! Installation & configuration of utilities on mission-critical Macs to enable maximum data recovery, in the event of media failure.

HARD DRIVE OPTIMIZATION & DEFRAGMENTATION - Maximizing the performance on individual systems through regularly scheduled hard drive optimization, defragmentation, & related software-based maintenance.

SOFTWARE CONFLICT RESOLUTION - Identification & resolution of software conflicts arising from the loading of several incompatible software packages on the same Mac.

NEEDS ANALYSIS & PURCHASING DECISIONS SUPPORT - Informed recommendations on providing the most productive & cost-effective solutions for specific end-user needs.

SNMP-BASED LAN MANAGEMENT - Monitoring LAN traffic to determine bottlenecks & recommending topologies for future expansions which will enhance LAN performance. Identification & resolution of errant nodes, routers, hubs, or repeaters which might interrupt mission-critical LAN services.

SOFTWARE LICENSING ENFORCEMENT - Centralized LAN-based monitoring of all application software in use by employees to ensure compliance with site-license requirements, thereby protecting your company from legal liability.

MACINTOSH™ LAN-BASED VIRUS CONTROL - Centralized LAN-based monitoring of all Macintosh™ systems to identify & eradicate any viral outbreaks. Downloading of regularly updated virus definitions to protect against new viral strains.

COMPUTER HARDWARE ASSET & WARRANTY TRACKING - Centralized LAN-based tracking of all Macintosh™ systems & LAN components, for the purposes of serial number, warranty, & maintenance log recording. LAN topology mapping.

MAC SYSTEMS CONSULTANTS will establish a detailed analysis of your specific support needs, then provide the solutions to keep you on-line & profitable! Our rates are among the most competitive in the industry - we keep our overhead low & pass the savings on to you! We're just a phone call away.